AO 120 Rev 08/10: Mail Stop 8 REPORT ON THE TO: Director of the U.S. Patent and Trademark Office FILING OR DETERMINATION OF AN ACTION REGARDING A PATENT OR P.O. Box 1450 Alexandria, VA 22313-1450 TRADEMARK In Compliance with 35 U.S.C. § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Delaware on the following [ ] Trademarks or ☑ Patents. (☐ the patent action involves 35 U.S.C. § 292.): DOCKET NO. DATE FILED U.S. DISTRICT COURT 2/7/2012 Delaware PLAINTIEF DEFENDANT PRAGMATUS TELECOM, LLC LIVEPERSON, INC. PATENT OR DATE OF PATENT HOLDER OF PAJENT OR TRADEMARK TRADEMARK NO. OR TRADEMARK 1 6,311,231 10/30/2001 PRAGMATUS TELECOM, LLC PRAGMATUS TELECOM, LLC 2 6,668,286 12/23/2003 7,159,043 1/2/2007 PRAGMATUS TELECOM. LLC .1 In the above --entitled case, the following patent(s)/ trademark(s) have been included: DATE INCLUDED INCLUDED BY ☐ Amendment Other Pleading ☐ Answer ☐ Cross Bill PATENT OR DATE OF PATENT HOLDER OF PATENT OR TRADEMARK OR PRADEMARK FRADEMARK NO.

In the above—entitled case, the following decision has been rendered or judgement assued:

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DECISIONJUDGEMENT

CTERK (BY) DEPUTY CTERK DATE.